

**CANCELLATION POLICY, CHANGES, NO SHOWS AND REFUNDS**

ARRIVAL DATES CONFIRMED	POLICIES
FROM 04 JUL 25 TO 23 DEC 25	Cancellations and changes made 3 days or less prior to arrival, no shows & early departures will incur a 2-night penalty
FROM 24 DEC 25 TO 2 JAN 26	Cancellations and changes made 14 days or less prior to arrival, no shows & early departures will incur a full stay penalty
FROM 3 JAN 26 TO 20 DEC 26	Cancellations and changes made 3 days or less prior to arrival, no shows & early departures will incur a 2-night penalty

**REFUND POLICY**

For refunds please send an email [info@clubsolaris.com](mailto:info@clubsolaris.com), refund request is required on writing.

- Club Solaris will refund the remaining balance after the cancellations, changes, no shows & esrly departure penalties be applied.
- The refund process takes between 6 and 8 weeks.
- The refund is made to the same credit with which the one payment was done.

Club Solaris Resorts  
Av. Reforma Sur #1000, Tehuacan, México, CP 75770