

## *Service Delivery Policy*

- Your room/unit will be guaranteed for late arrival.
- The Price shown DOES NOT include charges for optional or incidentals (such as SPA, phone calls, tours and others). The clients must pay these services during their stay.
- This property requires that you are at least 18 to check in.
- Base rate is for 2 guests.
- Total maximum number of guests per room/unit is 4.
- Maximum number of adults per room/unit is 4.
- Maximum number of children per room/unit is 3.
- Maximum number of infants per room/unit is 2.
- This property considers guests aged 12 and under, at time of travel, to be children.
- This property considers guests aged 4 and under, at time of travel, to be infants.
- Availability of accommodation in the same property for extra guests is not guaranteed.
- Your credit card is charged accordingly to the payment option selected at time of purchase. Prices and room/unit availability are not guaranteed until payment is received in the property accounts.
- Your room/unit is reserved once payment is received, but your name will be on file with the property within 24 hours.
- Rates are quoted in US dollars.